



## INTERNATIONAL ORDERING AND SHIPPING INFORMATION

PHONE: (207) 861-3900 • FAX: (207) 861-8354 • WEB: [Johnnyseeds.com](http://Johnnyseeds.com) • EMAIL: [service@johnnyseeds.com](mailto:service@johnnyseeds.com)  
955 Benton Ave., Winslow, ME 04901 U.S.A

### AGRICULTURAL IMPORT RESTRICTIONS

Our goal is to quickly and efficiently ship your order without delay. While we pride ourselves in our continuing research and accommodation of import requirements, the importer (customer) is ultimately responsible for knowing the current requirements of their country's Ministry of Agriculture. To help ensure the fastest fulfillment of your order, please check with your Ministry of Agriculture for any necessary permits or documents. Johnny's is not responsible for confiscated items, delayed orders, duties or taxes. We further reserve the right to deny shipment of any order without the required proper documentation.

**Import permits:** If an import permit is required, you must obtain one from your Ministry of Agriculture. All documents must have official seals from the Ministry of Agriculture and be accompanied by an English translation. Once the import permit is obtained (if required) we can determine if the seed can meet the stated requirements.

**Phytosanitary Certificates:** If your order requires a phytosanitary certificate, the charges for these documents are based on the value of the items on the order.

**Under \$1,250.00 USD:** \$125.00 USD per shipment.  
**Over \$1,250.00 USD:** \$150.00 USD per shipment.

### PAYMENT OPTIONS

All orders are calculated and should be paid in U.S. funds. It is your responsibility to convert funds into U.S. dollars. We accept the following forms of payment: check, money order, VISA, MasterCard, American Express, Discover Card or wire transfer.

Johnny's requires a minimum order of \$175.00 in merchandise per order shipped to non-Canada International addresses.

### SHIPPING OPTIONS

We will contact you with a quote for the best method suggested for your order. We will explain the reasons for that suggestion and give you choices for other ship methods.

**USPS First Class Mail:** Shipments cannot be tracked once it leaves our facility.  
**USPS Priority Mail:** Can take several days to track if lost in transit.  
**USPS Express Mail:** Can take several days to track if lost in transit.  
**FedEx International Economy:** Can be tracked instantly.  
**FedEx International Priority:** Can be tracked instantly.

**Other Shipment Methods:** We can ship via other methods but would prefer if you have an account set up with that courier. If you wish to use a courier that is not listed above, please ask and we will try to accommodate your request.

**Back Order Items:** Because of the cost of international shipping we do not ship backorders separately. We can either hold the whole order to ship complete, remove the backordered items, or put them on a separate order with additional shipping charges.

**Duties and Taxes:** Your government may charge duties and taxes on your order. If there is a duty or tax, you will be notified by your applicable government (usually customs) office. Johnny's Selected Seeds is not responsible for these charges and has no control over the fees charged.

### FOR QUESTIONS ABOUT OR ASSISTANCE WITH INTERNATIONAL ORDERS, PLEASE CONTACT:

Anthony Stevenson at 1-207-238-5310 or [astevenson@johnnyseeds.com](mailto:astevenson@johnnyseeds.com) (Territory Sales Representative, International)

Brittany Richard at 1-207-238-5346 or [brichard@johnnyseeds.com](mailto:brichard@johnnyseeds.com) (Sales Support Specialist, International)